



DuCHÂTEAU

VINYL DELUXE CLASSIC
Warranty



DUCHÂTEAU
Unlike any other

Residential & Commercial Products

Limited Warranty–DuChateau®

Vinyl Deluxe Collection®

Warranty Owner:

This warranty extends only to the original end-user. Warranties are non-transferrable. No installer, retailer, distributor or agent, or employee of DuChateau® Floors may alter the obligations or limitations of any DuChateau® Floors warranty.

Qualifying Product:

Vinyl Deluxe Collection®.

Overall Thickness of Plank Products – 3mm. Wear layer thickness – .55mm/22mil

Products:

DuChateau® Floors warrants its Vinyl Deluxe Collection® tile flooring to be free from manufacturing defects for the period of time specified below from the date of purchase.

20-Year Residential Limited Warranty:

DuChateau® Floors warrants its Vinyl Deluxe Collection® tile flooring to be free from manufacturing defects in residential environments for 20 years from the date of purchase.

10-Year Commercial Warranty:

DuChateau® Floors warrants its Vinyl Deluxe Collection® tile flooring to be free from manufacturing defects in commercial spaces for 10 years from the date of purchase.

Installation:

DuChateau® Floors warrants the installation integrity of these products provided the floor was installed according to the DuChateau® Floors Luxury Vinyl Tile Installation Instructions. Installation integrity signifies that the products are installed to the recommendations of the adhesive manufacturer and installation guidelines.

Workmanship:

DuChateau® Floors does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your DuChateau® Floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

Terms:

If a defect covered by this warranty occurs and is reported in writing to the merchant from which the flooring was purchased within the warranty period specified above as applicable, DuChateau® Floors will supply new flooring material of similar color and quality to replace the defective area. DuChateau® Floors will not pay or be responsible for any labor costs.

Limitation on Damages:

DuChateau® Floors excludes and shall not pay any incidental or consequential damages under this warranty. This shall include any liability for lost profits or any indirect, special or consequential damages. The remedies contained herein are the only remedies available for a breach of warranty of any kind. DuChateau® Floors' sole obligation and Distributor's sole remedy for claims arising hereunder for any and all losses and damages resulting from any cause shall be that DuChateau® Floors shall repair, at the option of DuChateau® Floors, or replace the defective material. In no event, including in the case of a claim on negligence, shall DuChateau® Floors be liable for incidental or consequential damages.

**Exclusions:**

The following exclusions are not covered under this warranty agreement:

- Improper installation. Improper maintenance.
- Differences in color between products, samples and/or photographs.
- Indentation from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors.
- Discoloration, including but not limited to, U.V. light and heat sources.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Inappropriate end-user activities.
- Installing over radiant floor heating.
- Damage caused by fire, flooding or intentional abuse.
- Failure to follow manufacturer's installation instructions.
- This limited warranty is void if, prior to installation, this flooring is not acclimated to room temperature (between 65F and 85F) at job site for a minimum of 48 hours and, if post-installation, such flooring is not continuously maintained at such temperature.

There are no other warranties beyond this express warranty. All other warranties, including warranties of merchantability or fitness for a particular purpose (including slip resistance, fire resistance or any other safety factors not set forth in company's specifications), are excluded. No implied warranties of any kind are provided. Except as herein expressly stated, there are no warranties or conditions, express or implied, by operation of law or otherwise, for any breach of contract, products liability, strict liability, negligence or part thereof furnished hereunder. The parties agree that the implied warranties of merchantability and fitness for a particular purpose and all other warranties and/or guarantees, express or implied, are excluded from this transaction and shall not apply for the contract products.

Questions regarding the terms of this warranty, please contact DuChâteau® at 1.888.DuChateau.